



Service Provider Company Profile

Thank you for your interest in becoming a FreshStart Service Provider! Please help us get to know you and your company a little better by completing this form. Send completed forms to ashay@cyber-spa.com and we will contact you to help complete your set up and training.

Business Information

Company Name: _____

Tax ID Number: _____

Store Address: _____
Street Address *Apartment/Unit #*

City *State* *ZIP Code*

Website: _____

Franchise Store #: _____

Are you willing to honor the \$99 FreshStart service price? Yes No

Do you agree to having your store located on and profiled on our nationwide service provider map?
Yes No If yes, please complete the Location Map information on the next page.

Yes, I would like to register my company to purchase replacement drives at wholesale prices directly from Western Digital / SanDisk

If you know who you plan to have us train as your primary FreshStart Service Tech, please provide that person's name, email address and phone number. If you are not sure yet, leave it blank for now.

Primary FreshStart Service Contact

Full Name: _____
Last *First* *M.I.*

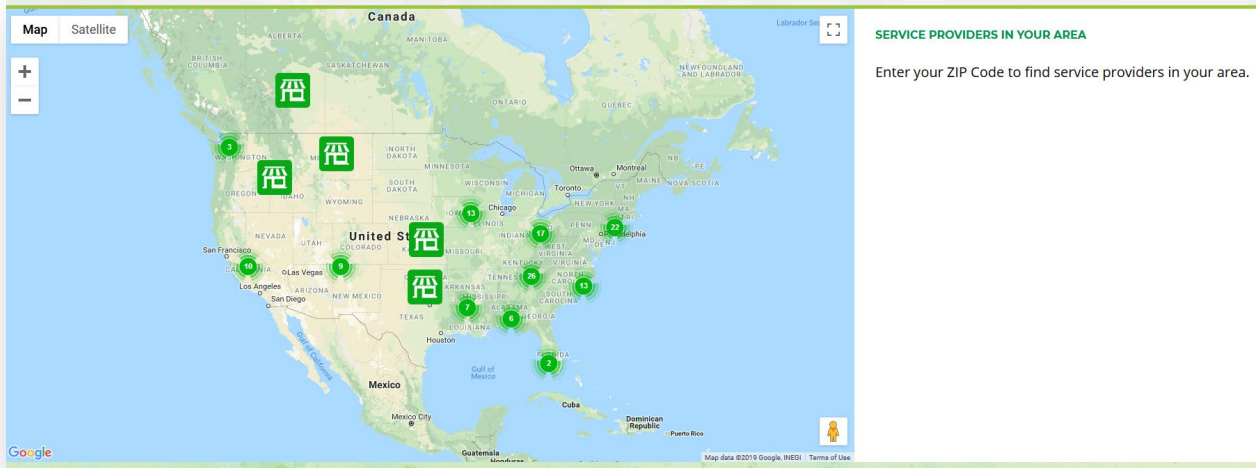
Title: _____

Cell Phone: _____

Email: _____

The Consumer FreshStart Map

<https://www.freshstartmypc.com>



In order to professionally display you on our service providers map we need for you to provide us with the following information. If your store is not a CPR or UBREAKIFIX franchise store, and you have a store Logo or sign image that you would like us to use please send it to kjay@cyber-spa.com in a JPG or PNG image format.

If the store location address is different than what is on the first page, please provide:

Service Hours:

FreshStart Software Terms of Use

FreshStart is comprised of a proprietary software product created and solely owned by CyberSpa LLC, integrated into a series of CyberSpa-developed Windows PC Image files. FreshStart also has developed a Tech Console software product that enables the FreshStart Service provider to image new SSDs and HDDs for delivery of all current FreshStart Service offerings. Collectively, these FreshStart products were designed to support either the delivery of a comprehensive, automated, PC service involving either the replacement of older drives with new HDDs or SSDs, or the comprehensive and secure transfer of data from an old PC hard drive to a new PC.

CyberSpa warrants that the products will work as specified in the product information found on our website at www.cyber-spa.com. CyberSpa also warrants that no files will be deleted or altered from the customers original drive as part of this service. The FreshStart program will copy all data files to the new drive that we deem appropriate based on our software's forensic analysis of the old drive and may not transfer files that are either quarantined by our AV software during its scans or other uncommon file extensions or print drivers, which are notorious virus containers and should be re-downloaded after the service. All customer files not auto transferred will remain and be accessible, unless the drive is damaged, on the customer's old drive.

CyberSpa LLC hereby grants the PC service provider purchasing one or more FreshStart license key the rights to use those keys under the following terms of use:

Terms of Use

The FreshStart License Key buyer agrees to the following terms:

- Buyer will not decrypt or attempt to decrypt, reverse engineer, tamper with, alter, supplement, revise, analyze, or recreate, FreshStart software.
- Buyer will download and use the most recent copy of the FreshStart Drive Imaging Tool and the FreshStart WIM image for the PC to be serviced. Both items are available and downloadable for free from the link on our website.
- Buyer will update the AV definitions on their service PC prior to imaging the hard drive.
- Buyer will review the instructional videos and other material prior to attempting to perform a FreshStart Service, and will perform the service as specified in our training material.
- Buyer is responsible for determining if their customer's PC is a FreshStart candidate as spelled out in the training videos on our website.
- Buyer is liable for any damages to the customer's computer during the performance of the service.
- Buyer agrees not to open and look at any of the customer's data files before or after the service and agrees to return the customer's old drive back to them unaltered.