



## Licensed FreshStart Service Provider Company Profile

Thank you for your interest in becoming a licensed FreshStart Service Provider! Please help us to properly register your business by completing the form below:

### Business Information

Business Owner Name: \_\_\_\_\_

Business Owner Email: \_\_\_\_\_

Business Owner Phone: \_\_\_\_\_

Company Name: \_\_\_\_\_

Tax ID Number: \_\_\_\_\_

Business Address: \_\_\_\_\_  
*Street Address* *Apartment/Unit #*

\_\_\_\_\_  
*City* *State* *ZIP Code*

Website: \_\_\_\_\_

Customer Contact Phone Number: \_\_\_\_\_

Customer Contact Email: \_\_\_\_\_

Email Address for Billing: \_\_\_\_\_

Please send this completed form and your company logo to [ashay@cyber-spa.com](mailto:ashay@cyber-spa.com).

Then, visit <https://www.cyber-spa.com/shop/> and select either the system or drive option. As soon as your drive or system purchase is received, we will contact you to set up an introductory call to answer any questions you might have and to make sure your business is properly represented on our service provider map.

Please review the following Terms and Conditions prior to submitting this form.

# **Licensed FreshStart Service Provider Terms and Conditions**

## **FreshStart Description**

FreshStart is comprised of a proprietary software product created and solely owned by CyberSpa LLC and integrated into a series of CyberSpa developed Windows PC Image files. FreshStart also has developed a Drive Imaging Tech Console program that enables the FreshStart Service provider to image new SSDs and HDDs for delivery of all current FreshStart Service offerings. Collectively these FreshStart products were designed to support either the delivery of a comprehensive, automated, PC performance and security solution involving the replacement of older drives with new HDDs or SSDs, or the comprehensive and secure transfer of data from an old PC hard drive to a new PC drive that has been reimaged using FreshStart.

CyberSpa also warrants that no customer data files will be deleted or altered from the customer's original drive as part of this service. CyberSpa software copies all data files to the new drive based on our software's forensic analysis of the old drive and may not transfer files that are either quarantined by the resident ESET AV software during its scans or other uncommon file extensions or print drivers, which are notorious virus containers. All customer files not auto transferred will remain and be accessible on the customer's old drive unless the drive is damaged.

CyberSpa FreshStart software captures all third-party software license keys found on the old drive and places them in a folder to facilitate downloading and activating from the manufacturer's website after the service. CyberSpa warrants that these products will work as specified in the product information found on our website at [www.cyber-spa.com](http://www.cyber-spa.com).

## **Licensed FreshStart Service Providers receive the following:**

- A 500-use FreshStart License key (refillable)
- 10 free FreshStart key uses per month
- A discounted license key price of \$15 per use
- A business listing on the [www.mypcfreshstart.com](http://www.mypcfreshstart.com) website
- Access to the FSP proprietary "FreshStart FSP" blog
- Option to register with Accutech to purchase discounted WD / SanDisk drives
- Rights to use and customize all FreshStart marketing materials provided by CyberSpa

## **Terms of Use**

Licensed FreshStart Service Providers (FSP) must agree to the following terms of use:

FSP, if not already an active FreshStart service provider must either purchase a FreshStart Service Laptop or optionally a FreshStart Drive (if they already have a properly configured service PC). Either purchase will include 10 free key uses that month.

FSP payment of the \$150 monthly FreshStart License fee along with any additional keys sold above the 10 free keys provided the prior month is due upon receipt. Failure to pay within 30 days will result in the FSP having their 500 use FreshStart License Key disabled and removal of their business listing from the [www.mypcfreshstart.com](http://www.mypcfreshstart.com) service provider map.

FSP agrees to download and use the most recent copy of the FreshStart Drive imaging tool and the FreshStart WIM image for the PC to be serviced. The FreshStart Imaging Tool will notify the FSP when new updates are available

FSP agrees to update the ESET AV definitions on their service PC each day prior to imaging a new drive

FSP agrees to review all of the instructional videos and other training material provided with their FreshStart System or Drive prior to attempting to perform a FreshStart Service, and will perform the service as specified in that training material

FSP is responsible for determining if their customer's PC is a FreshStart candidate as spelled out in the training video provided

FSP is liable for any damages to the customer's computer caused by the FSP during the performance of the service. The FreshStart software makes no alterations to the customer's drive so that there is no potential for a loss of data issue associated with the use of FreshStart software.

FSP agrees to return the customer's old drive back to them at the completion of the service and to respect the privacy of the data on that drive.

FSP agrees to respond promptly to service requests directed to them from customers in their area from visits to the [www.mypcfreshstart.com](http://www.mypcfreshstart.com) zip code based service provider map.

**Note: Registration and submission of this Licensed FreshStart Service Provider application via email to CyberSpa means that you have both reviewed and agree to these terms and conditions.**